

SUMMARY

A patient's health literacy is their ability to read, understand, and use health care information to make informed decisions and modify behaviors that affect their personal healthcare needs. Promoting health literacy creates a more collaborative care environment, one that empowers patients to have greater agency in, and control over, their own care decisions.

PROCESS

This webinar will address the following topics:

- Define health literacy.
- Describe impacts of health literacy.
- Describe components of health literacy.
- Describe factors that contribute to low health literacy.
- Define teach-back.
- Describe the evidence for using teach-back.

CUSTOMIZATION OPTIONS

The webinar can be customized based on the goals and objectives of the sponsoring organization.

Contact us at : [MA-TA@ spreadinnovation.com](mailto:MA-TA@spreadinnovation.com)

PRICE:

\$5,000

This course can accommodate 12 learners per group.

TIME FRAME:

Ongoing Availability

PROJECT LENGTH:

90-minute webinar

THIS PROJECT IS FOR:

**Clinicians, Care Coordinators and
Community Outreach Staff.**

DOMAINS:

**Care Coordination
Performance Improvement
Telehealth**